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Establishing Physician Partnerships to Improve Synoptic Reporting Compliance

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Background

Synoptic reporting ensures essential clinical information is captured consistently, to reduce variability which is crucial for effective patient care. Implementing synoptic reporting requirements can be challenging for any organization. This difficulty is compounded in a large, multifacility healthcare organizations, consisting of 13 campuses, where maintaining high standards in synoptic reporting is particularly demanding.

Method

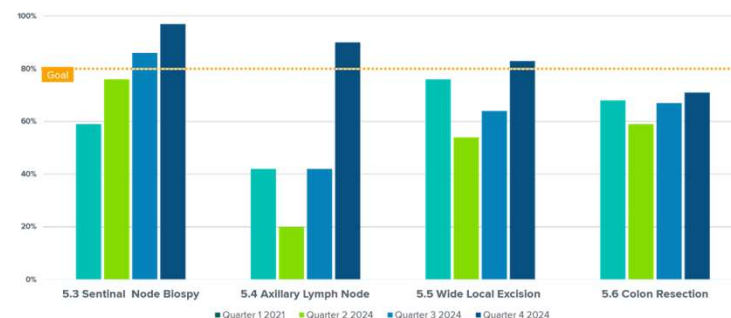
A comprehensive quality improvement project utilizing the PDSA model was introduced to enhance compliance thru engaging physicians, continuous monitoring, establishing feedback mechanisms, and integrating standardized templates into the electronic medical record.



Impact

While several of the measures have achieved compliance, multiple operational barriers have been identified during this project., including the absence of a hard stop in the EMR, which necessitates a manual monitoring process.

Results



Conclusion

Continuous monitoring conducted by a dedicated oncology quality team, along with provider engagement, standardized templates, and a feedback mechanism have been instrumental in making a significant improvement. As a result of this quality improvement initiative, compliance for this multifacility healthcare organization has improved, achieving 80% compliance or higher.